20 Year Commercial Product Warranty

Amtico International (hereinafter referred to as the Company) hereby guarantees in the event of the Amtico Signature Acoustic flooring supplied to the original purchaser under this agreement, requiring replacement due to 'Wear-out' from normal foot traffic, within twenty years from the date of purchase, the floor will be replaced free of charge. 'Wear-out' means the removal of the pattern and colour from the Amtico Signature Acoustic floor caused by the removal of the protective wear layer.

This Warranty is Conditional on the Following:

1. That the floor has been professionally installed either by an approved Contractor/Dealer or other competent floor installer in accordance with the recommendations contained within the technical information, including use of recommended adhesives, which can be viewed on our website (amtico.com).
2. That the floor has been routinely maintained, using recommended products, following our current guidelines.
3. That precautions have been taken to prevent indentation from heavy point loading and excessive surface scratching.

Damage caused by stains, spillages, burns, scratches, indentations, floods and any other accidents or abuse, as well as any reduction in the surface gloss due to normal wear and tear is excluded from the warranty.

In the unlikely event of any claim under this warranty, please write to the AfterCare Technical Services Department, Amtico International, Kingfield Road, Coventry, CV6 5AA or telephone 024 7686 1409. If examination shows that the floor has been installed and maintained as specified, the Company will provide replacement material of the same or similar material.

This warranty is the only warranty given to the user by the Company and does not guarantee the Amtico Signature Acoustic flooring supplied to be fit for a particular purpose or use. It is the responsibility of the user or user’s agents to satisfy themselves that the Amtico Signature Acoustic flooring is suitable. Amtico warranties are only valid when Amtico adhesives are used in its installation.