

# Amtico Carpet

## Commercial Warranty

ACT-WCA-20200925-03-EN

### 10 Year Limited Commercial Warranty

Amtico International named as "Amtico" warrants to the purchaser of its AMTICO CARPET TILES (subject to the exclusions, conditions and limitations described below) as follows:

#### Ranges Covered

Altitude, Against the Grain, Design Local, Inscribe, Check, Capital, Social, Variations, Stock, Elemental Spectrum, String Theory and Colour Anchor

#### Features Warranted

Amtico warrants the carpet tiles against manufacturing defects for 10 (ten) years as follows:

##### Wear:

- The carpet tile moisture barrier will not permit liquids spilled on the carpet to penetrate the carpet backing
- The carpet tile will not delaminate from secondary backing
- The carpet tile will provide superior tuft bind in high traffic environments
- The carpet tile will not show continuous unraveling of yarn at the seams
- The carpet tile will retain at least 90% by weight of pile fibre

#### COLORSAFE®

The carpet tile products made with ColorSafe® Bleach Resistant Technology will resist colour loss from diluted bleach applications for a period of 10 (ten) years from the date of the original installation. For purposes of this warranty, "diluted bleach applications" means spills or splashes on the carpet of diluted bleach solutions (10% or less) of the type normally used for cleaning or disinfecting purposes.

#### XGUARD®

The carpet tile products made with XGUARD® Stain Resistant Technology will resist staining for a period of 10 (ten) years from the date of the original installation.

#### Exclusions

Amtico warrants the carpet tiles against manufacturing defects for 10 (ten) years as follows:

##### Wear:

This wear warranty is only available if the Amtico Carpet tiles have been properly installed and to normal indoor use. Further, this warranty applies only to manufacturing defects, and does not cover (i) deterioration of carpet appearance, (ii) damage to the carpet, or (iii) failure of carpet installation that is not the result of a manufacturing defect. By way of example, without limitation, this warranty does not cover: tears, cuts, pulls, burns, pile crush or shading variations (conditions that are not manufacturing defects), dye lot differences, the exposure of carpet to excessive sunlight, the installation of carpet on stairs, or any wear or damage resulting from (i) abnormal use or abuse, (ii) use of athletic equipment (e.g. roller skates, golf shoes, ski boots, etc.), (iii) inadequate roller casters on chairs, (iv) use of improper cleaning agents or maintenance methods, or (v) installation or maintenance not in strict compliance with Amtico's recommended procedures.

#### COLORSAFE®

The Colorsafe® warranty does not cover colour loss due to ozone or light fading, damage resulting from abnormal use, conditions such as water, storm or flood damage, or damage from use of improper cleaning agents, or damage from overall wear.

#### XGUARD®

The Xguard® warranty does not cover colour loss due to ozone or light fading, damage resulting from abnormal use, conditions such as water, storm or flood damage, or damage from use of improper cleaning agents or damage from overall wear.

### Conditions

This warranty shall not be effective, unless the following conditions are satisfied:

- The warranty applies only to indoor commercial installations where the carpet tiles have been installed and maintained in accordance with Amtico's recommended guidelines
- Carpet cleaning and spot cleaning procedures recommended by Amtico, as set forth in Amtico's recommended cleaning and maintenance guidelines, must be followed. Amtico does not recommend any use of bleach solutions for cleaning its carpet tile products
- Amtico branded adhesives must be used for bond warranty. Use of other adhesives will void bond warranty, and are referred to the supplier
- Chair pads are recommended but are not required for warranty purposes
- The customer must provide Amtico with reasonable cooperation in the performance of its obligations under this warranty
- The customer must provide Amtico with proof of purchase showing the original installation date, in order to initiate a warranty claim

### Limitations

This warranty covers the original end use purchaser of the Amtico Carpet at its original installation site. This warranty is not transferable.

Except as set forth herein, there are no express warranties made by Amtico on this carpet. This warranty excludes all implied warranties, including implied warranties of merchantability and fitness for a particular (some states do not allow the exclusion or limitation of implied warranties, so this limitation or condition may not apply to you). Except for the specific remedies set forth herein, Amtico shall have no liability for any damages, whether direct, incidental or consequential (including but not limited to, damages for lost profits), resulting from the installation, use, performance, maintenance, repair or replacement of this Amtico carpet.

This warranty gives you the specific legal rights, and you may also have other rights, which vary, by state. If the terms of, and remedies available under, this warranty can only be modified or extended if expressly authorized, in writing, by an authorized representative of Amtico. If you have any questions about this warranty, please contact your representative or call us on +44 (0)24 7686 1409.

### Making Claims

In the unlikely event of claim under this warranty, please write to the AfterCare Technical Department -

Amtico International, Kingfield Road Coventry CV6 5AA  
Call us on +44 (0)24 7686 1409.

### Remedies

Amtico, at its option, may designate a representative to inspect the carpet and/or have the carpet tested by the fibre manufacturer or an independent testing firm. If the inspection or independent testing reveals that the carpet has not performed as warranted above, then Amtico will, at its option, (i) repair the affected carpet to conform to this warranty, (ii) install new carpet of comparable quality from our current running line to replace the affected carpet, or (iii) if replacement is not possible or commercially practicable, compensate the owner for the actual replacement cost of the meterage contained in the affected area. "Replacement cost" means the cost of (i) replacement Amtico carpet of comparable quality in a meterage sufficient to cover the affected area, (ii) freight to the installation site, (iii) materials necessary for installation, and (iv) installation of the replacement carpet. All other costs, including the cost of removing equipment, furnishings, partitions or anything else installed or placed over the carpet, are the responsibility of the owner. These are the exclusive remedies under the limited 10 (ten) year warranty set forth above.



10YR COMMERCIAL  
WARRANTY

### Amtico International Head Office

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**amtico**  
flooring